

SM
ACT
competence center

 **TRECCANI**
engineering

PROMAS



DIH-WORLD

PROcess Mining to Enhance MAintenance Service Logistics

Enhance and optimize maintenance service
logistic of production equipment/machine tools
through **AI-powered Process Mining**
techniques

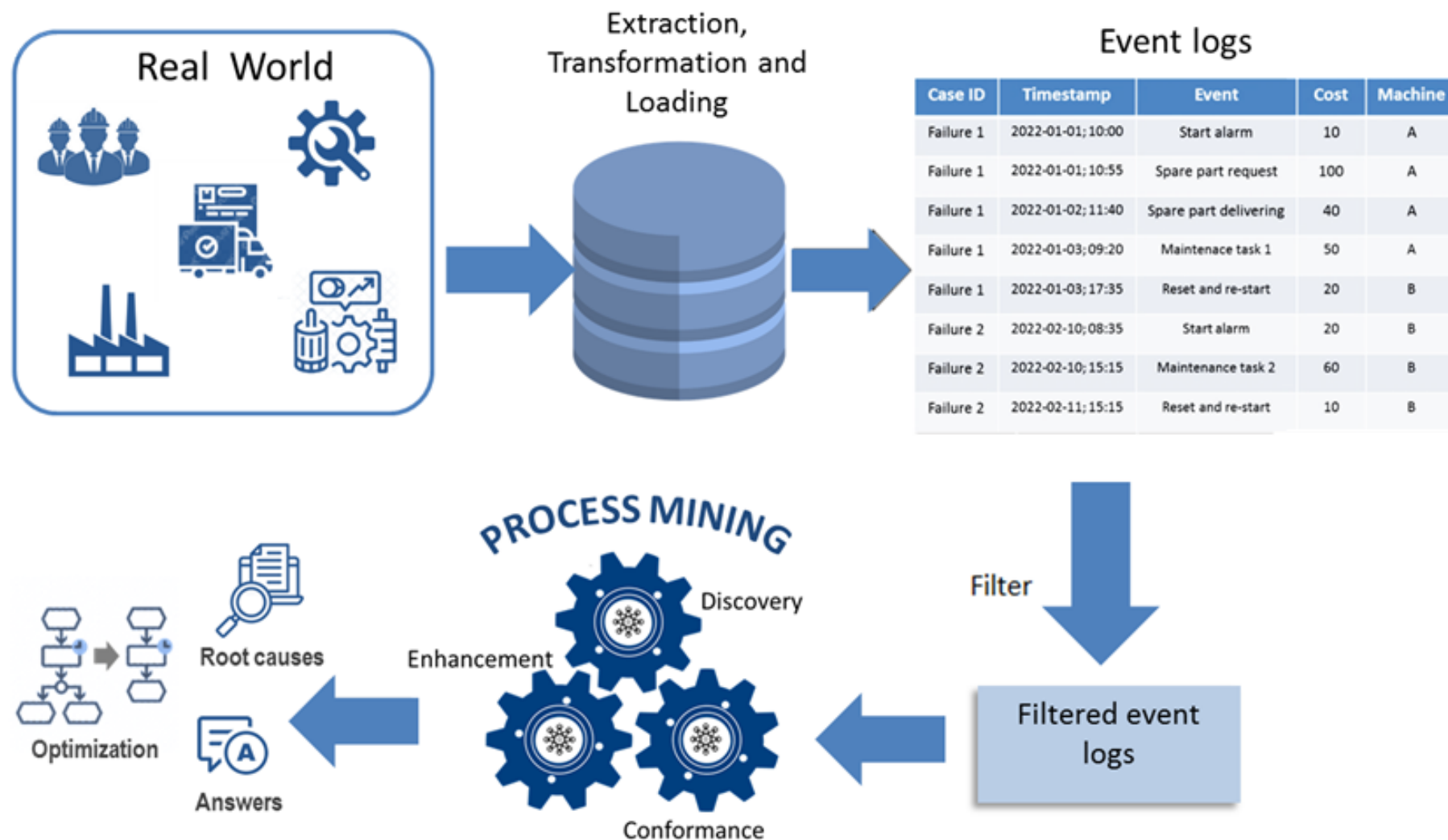


20%

Reduction of maintenance
service delivering time

20%

Reduction of cost of service



Process Mining is the deep-dive analysis, discovery, monitoring and improvement of **AS-IS** processes, revealing the **TO-BE** efficiencies the business (**Service Logistics**) benefits from. It takes all of the process data within a company's walls and "mines" it for insight on potential improvement. The goal is finding **efficient process paths that require minimal costs and time.**

DIH-WORLD

DIH-World aims to **accelerate the uptake of advanced digital technologies by European manufacturing SMEs in all sectors** by supporting them in building sustainable competitive advantages and reaching global markets. DIH-World strengthens the capacities of regional DIHs, particularly in underrepresented regions across Europe.

The aim is to **accelerate the matureness of DIHs and the development of their collaboration capabilities**; so DIHs can capitalise and leverage on the European DIHs Networks their resources and facilities for the benefit of their local SMEs.



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